

GET YOUR QUALIFIED SIGNATURE WITHIN MINUTES – HOW IT WORKS

To start you need a personal registration code (VOUCHER code). You have either purchased this VOUCHER code personally or received it from a third party. One VOUCHER code per user is required.

With a VOUCHER code, you or other persons can register online and within minutes via our onboarding service

(<https://onboarding.prime-sign.com>) for a qualified signature (qualified signing certificate according to eIDAS). Quite simply by video boarding or eID (e.g. ID Austria, German Identity Card). Registration by eID can be performed 24/7. Registration by video is available daily from 7 am to 10 pm (CET).

Optional: Depending on the VOUCHER code purchased, you will not only receive a personal qualified signing certificate but also a primesign PREMIUM account for our online signature application

(<https://www.prime-sign.com/login>).

Any questions? Need more information? Need assistance?

Answers to frequently asked questions can be found on our website:

<https://www.prime-sign.com/en/FAQ>

Support: basicsupport@cryptas.com

Important note: Keep the VOUCHER code safe. The VOUCHER code is required in case of suspension or revocation of a signing certificate.

Registration

Step 1: Enter your registration data.

- ☞ Go to: <https://onboarding.prime-sign.com>
- ☞ Enter the VOUCHER code, click START REGISTRATION and fill in your registration data.

Step 2: Identify yourself via video or eID

Via eID:

- ☞ Enter your eID credentials and complete the identification.

Via video:

- ☞ Have your passport ready and activate the webcam in your internet browser.
- ☞ You will be redirected to a short video session with one of our registration partners. In this video session, you will be identified based on your passport.

Step 3: Set your login data for primesign

Step 4: Sign

- ☞ After completing registration, you will receive your personal qualified signing certificate and can use it immediately to sign PDF documents.