

primesign MOBILE - how it works

Get your personal qualified signature within minutes.

To start you need a personal VOUCHER CODE. You have either purchased this VOUCHER CODE personally or received it from a third party.

A VOUCHER CODE entitles the holder to the one-time online issuance of a personal qualified primesign MOBILE signing certificate via video boarding or eID (e.g., ID Austria/Austrian mobile phone signature). The issuance takes only a few minutes and can be started around the clock from the comfort of your home or office. Identification by video is available daily from 7 am to 10 pm CET.

Registration

Step 1:

- ☞ Go to: <https://onboarding.prime-sign.com>
- ☞ Enter the unique CODE received upon purchase, click LOG IN, and fill in your registration data.
- ☞ After you have filled in your registration data, you will be asked to identify yourself. You can identify yourself either via video boarding or via eID (e.g., ID Austria/Austrian mobile phone signature).

- ☞ Video identification:
 - Have your passport ready and activate the webcam in your internet browser.
 - You will be redirected to a short video session with one of our registration partners. In this video session, you will be identified based on your passport.
- ☞ After successful identification set your login data for your primesign MOBILE account. You will then receive your qualified primesign MOBILE signing certificate.

Step 2: Sign your documents! The qualified signing certificate is immediately ready for use.

Any questions? Need more information? Need assistance?

Answers to frequently asked questions about primesign MOBILE:

<https://www.cryptas.com/en/products/primesign-mobile#FAQ>

Important service information:

<https://www.cryptas.com/en/products/primesign-mobile#ServiceInfo>

Support: PREMIUM SLA:

[premiumsupport.cryptas.com](https://www.cryptas.com/en/products/primesign-mobile#ServiceInfo);

alternatively: basicsupport@cryptas.com